



# Suffolk Fire and Rescue Service

## Summary of Performance 2023 - 2024

[www.suffolk.gov.uk/suffolk-fire-and-rescue-service](http://www.suffolk.gov.uk/suffolk-fire-and-rescue-service)

Suffolk Fire and Rescue Service Fire and Public Safety Directorate  
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### Suffolk Fire Stations

**35** Fire Stations

**4** Shift Stations **2** Day Crew Stations

Supported by

**1** County Day Crew

**All our Stations have On-call crews**



**13** Specialist Vehicles

**43** frontline



**Fire Engines**



**2022 HMICFRS Inspection Rating**

Effectiveness	Good
Efficiency	Requires Improvement
People	Good



### Fire Service Incidents 2023 - 2024

Total Incidents 6056



**3057**  
False Alarms



**856**  
Fires



**612**  
Property Fires



**318**  
Road Traffic Collisions



**1213**  
Special Services



### Response Standards 2023 - 2024

There are no nationally specified standards for fire services to respond to property fire or RTC emergencies. Suffolk endeavours to meet our locally agreed standards on 80% of occasions.

RS	Description	
1	First fire engine to a dwelling fire in 11 mins	<b>69%</b>
2	Second fire engine to a dwelling fire in 16 mins	<b>73%</b>
3	First fire engine to a road traffic collision in 13 mins	<b>67%</b>
4	First fire engine to all incidents within 20 mins	<b>95%</b>

### On Call Fire Engine Availability 2023 - 2024



Overall Availability	<b>76%</b>	<b>24%</b>
Day Availability	<b>61%</b>	<b>39%</b>
Night Availability	<b>88%</b>	<b>12%</b>
Weekend Availability%	<b>77%</b>	<b>23%</b>

Available Not Available

### Fire Fatalities & Casualties 2023 - 2024

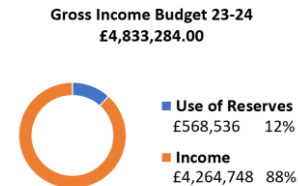
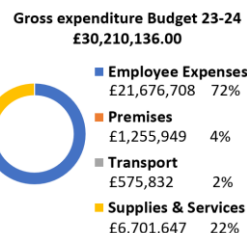
Casualties	<b>102</b>
Fatalities	<b>1</b>

### Prevention and Protection 2023 - 2024

Home Fire Safety Visits	<b>3762</b>
Building Audits	<b>960</b> Audits



### Our Budget 2023 -24 Net Budget £25,376,852.00



### Our People

2023 - 2024

<b>606</b>	<b>Operational Staff</b>
<b>399</b>	On-Call Firefighters
<b>140</b>	Wholetime Firefighters
<b>31</b>	Non-Station based
<b>36</b>	Officers

Many of our operational firefighters and support staff are on-call firefighters

### 104 Support Staff



Support staff carry out a variety of roles, from Prevention, Protection, FireIT, Fleet Mechanics and Business Support to the Service.

### 2023 - 2024 we did...



**121** Animal Rescues



**96** Persons rescued (Fire Related)



**204** Assist Ambulance



**120** Safeguarding referrals