



Suffolk Fire and Rescue Service

Summary of Performance Q1 April – June 2024

www.suffolk.gov.uk/suffolk-fire-and-rescue-service

Suffolk Fire and Rescue Service Fire and Public Safety Directorate
Endeavour House, 8 Russell Road, Ipswich, IP1 2BX
Email: fire.businesssupport@suffolk.gov.uk
General Enquiries: 01473 260588 (Emergency: 999)



Suffolk Fire Stations

35 Fire Stations

4 Shift Stations **2** Day Crew Stations

Supported by
1 County Day Crew
All our Stations have On-call crews

13 Specialist Vehicles

43 frontline Fire Engines

Fire Service Incidents April - June 2024

Total Incidents **1,305**



691 False Alarms



220 Fires



68 Dwelling Fires



68 Road Traffic Collisions



258 Special Services

On Call Fire Engine Availability Q1 2024



Overall Availability	74%	26%
Day Availability	55%	45%
Night Availability	88%	12%
Weekend Availability%	77%	23%

Available (Green) Not Available (Red)

Our People

April – June 2024

614	Operational Staff
403	On-Call Firefighters
138	Wholetime Firefighters
35	Non-Station based
38	Officers

Many of our operational firefighters and support staff are on-call firefighters

93 Support Staff

Support staff carry out a variety of roles, from Prevention, Protection, FireIT, Fleet Mechanics and Business Support to the Service..

Response Standards Q1 2024

There are no nationally specified standards for fire services to respond to property fire or RTC emergencies. Suffolk endeavours to meet our locally agreed standards on 80% of occasions.

RS	Description	Q1
1	First fire engine to a dwelling fire in 11 mins	64%
2	Second fire engine to a dwelling fire in 16 mins	66%
3	First fire engine to a road traffic collision in 13 mins	67%
4	First fire engine to all incidents within 20 mins	97%

Fire Fatalities & Casualties Q1 2024

Casualties	24
Fatalities	0

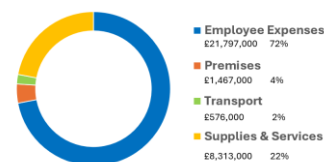
Prevention and Protection Q1 2024

Home Fire Safety Visits	1046
Building Audits	217 Audits

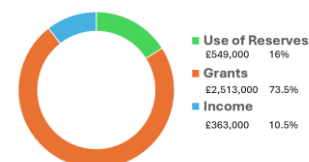
Our Budget 2024 - 2025

Net Budget £28,733,000

Gross Expenditure Budget 2024 – 25
£32,159,000



Gross Income Budget 2024 – 25
£3,425,000



2022 HMICFRS Inspection Rating

Effectiveness	Good
Efficiency	Requires Improvement
People	Good



During April - June 2024 we did...

- 46** Animal Rescues
- 14** Persons rescued (Fire Related)
- 40** Assist Ambulance
- 16** Safeguarding referrals