



# Suffolk Fire and Rescue Service

## Summary of Performance Q3 Oct – Dec 2024

[www.suffolk.gov.uk/suffolk-fire-and-rescue-service](http://www.suffolk.gov.uk/suffolk-fire-and-rescue-service)

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General Enquiries: 01473 260588 (Emergency: 999)



### Suffolk Fire Stations

**35** Fire Stations

**4** Shift Stations **2** Day Crew Stations

Supported by

**1** County Day Crew

**All our Stations have**

**On-call crews**



**13** Specialist Vehicles

**43** frontline

**Fire Engines**



### Fire Service Incidents Oct – Dec 2024

Total Incidents assigned: 803



**472**  
False Alarms



**144**  
Fires



**53**  
Dwelling Fires



**49**  
Road Traffic Collisions



**85**  
Special Services

NB: 827 Incidents during Oct - Dec 2024 could not be assigned to an Incident Category due to on going issues with Data extraction from the incident reporting system



### Response Standards Q3 2024

There are no nationally specified standards for fire services to respond to property fire or RTC emergencies. Suffolk endeavours to meet our locally agreed standards on 80% of occasions.

RS	Description	Q3
1	First fire engine to a dwelling fire in 11 mins	Not available
2	Second fire engine to a dwelling fire in 16 mins	Not available
3	First fire engine to a road traffic collision in 13 mins	Not available
4	First fire engine to all incidents within 20 mins	<b>95%</b>

### On Call Fire Engine Availability Q3 2024



Overall Availability	<b>73%</b>	<b>27%</b>
Day Availability	<b>54%</b>	<b>46%</b>
Night Availability	<b>86%</b>	<b>14%</b>
Weekend Availability%	<b>76%</b>	<b>24%</b>

Available (Green) Not Available (Red)

### Fire Fatalities & Casualties Q3 2024

Casualties	<b>11</b>
Fatalities	<b>0</b>

### Prevention and Protection Q3 2024

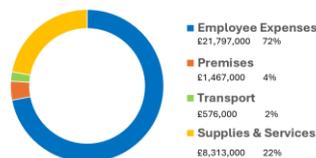
Home Fire Safety Visits	<b>1,075</b>
Fire Safety Audits	<b>185</b> Audits



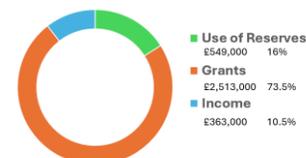
### Our Budget 2024 - 2025

Net Budget £28,733,000

Gross Expenditure Budget 2024 – 25  
£32,159,000



Gross Income Budget 2024 – 25  
£3,425,000



### Our People



Oct – Dec 2024

**620** Operational Staff

**400** On-Call Firefighters

**137** Wholetime Firefighters

**83** Non stations based & Officers

Many of our operational firefighters and support staff are on-call firefighters

**101** Support Staff

Support staff carry out a variety of roles, from Prevention, Protection, FireIT, Fleet Mechanics and Business Support to the Service..



During Oct – Dec 2024 we did...



**29** Animal Rescues



**N/A** - Persons rescued (Fire Related)



**47** Assist Ambulance



**40** Safeguarding referrals

