

Suffolk Care

Market Update

8th August 2024

Issue 263

Updates for this week

- Capacity Tracker - Planned System Downtime
- E-Brokerage Go Live for Home Care in August
- Internation Recruitment Webinar
- Suffolk Care Association Training
- The Suffolk and Northeast Essex Care Conference
- Oliver McGowan Training

Capacity Tracker - Planned System Downtime

Update from ADASS East of England

As part of our continuous improvement programme, we're making some performance enhancing changes to Capacity Tracker. To minimise disruption, these changes will take place over two weekends during which there will be periods when users cannot access the system. During the offline period, a user will be

presented with a maintenance page this will be removed when the system is reinstated, and users will be able to access the Capacity Tracker as usual.

The Capacity Tracker system will be unavailable between 10am - 6pm (BST) on the following dates:

Saturday 17th August 2024

Saturday 21st September 2024

In advance of these changes taking place, we would like to provide some recommendations to support you:

- Add the above date to your diary as a reminder of when the Capacity Tracker will be offline
- Refresh your vacancy information on Friday 16th August and Friday 20th September
- Download the reports you need the day before the changes take place (no later than 11:59pm on 16th August 2024 and 20th September)
- If you have any queries, contact our Support Centre who are available Mon - Fri (excluding Public Holidays) 8am - 5pm by phoning 0191 691 3729 or emailing necsu.capacitytracker@nhs.net

E-Brokerage Go Live for Home Care in September

Update from Suffolk County Council

As a follow-up to our message on the 17th of July 2024, we would like to remind you to review the attached guidelines about the upcoming switch to e-brokerage for Home Care.

If you haven't already done so, please ensure you complete the necessary steps outlined in the attachment, 'What is E-Brokerage and How to Prepare' to prepare for the go-live in September. The exact date will be confirmed soon.

A special thank you to all those who have already taken the time to prepare. Your efforts are greatly appreciated and are essential for a smooth implementation.

Should you have any questions or need additional support, please feel free to reach out to us at marketplaceadmin@suffolk.gov.uk.

Internation Recruitment Webinar

Update from Suffolk County Council

Please see the attached flyer 'IR East DHSC Webinar' about the Department for Health and Social Care and Home Office short webinars supporting adult care providers who are recruiting or considering international recruitment. The Eastern region webinar is due on **Monday 12th August** so please book quickly, via the link on the flyer.

Suffolk Care Association Training List

Update supplied by Suffolk Care Association

We have a special offer at the moment – *Train the trainer, moving people safely, accredited – 2 days face to face training, 1 day online modules. Only £500 per person member price or £700 non-member price! (Normally £700 for members and £850 for non-members)*

We also have various other training opportunities available - please see posters attached 'Training List' and 'Special Offer on Training'

The Suffolk and North East Essex Care Conference

Update supplied by Suffolk Care Association

Suffolk & Northeast Essex Conference 2024

Join us on **Thursday 3rd October 2024** at Milsons Kesgrave Hall for a day filled with insightful discussions, networking opportunities, and expert speakers. This in-person event will bring together healthcare professionals, caregivers, and industry experts to share knowledge and best practices in the field of care. Don't miss out on this valuable opportunity to learn, connect, and grow in your career. See flyer 'SCA Conference' attached or scan QR code below.

BOOK NOW TO AVOID DISAPOINTMENT.

EARLY BIRD OFFER – ONLY £80PP (from 1st September prices will increase to £99.00)



Oliver McGowan Training

Update from Care Development East

Oliver McGowan training is now available for each of the Tier 1 and Tier 2 levels, please see the attached flyers, 'Oliver McGowan Tiers 1 and 2', for more details including how to book, or use the links below

Oliver McGowan Tier 1 Training <https://www.eventbrite.co.uk/e/977990294297?aff=oddtcreator>

Oliver McGowan Tier 2 Training <https://www.eventbrite.co.uk/e/978067244457?aff=oddtcreator>

If you have any questions about which tier you should access please contact Care Development East on 01449 720400 or by email info@caredevelopmenteast.co.uk