

Suffolk Care Market Update

15th August 2024

Issue 264

Updates for this week

- The Suffolk and Northeast Essex Care Conference
- Free Advocacy Drop in Event
- Digital Care Hub Training Opportunities
- Capacity Tracker - Planned System Downtime

The Suffolk and North East Essex Care Conference

Update supplied by Suffolk Care Association

Suffolk & Northeast Essex Conference 2024

Join us on **Thursday 3rd October 2024** at Milsons Kesgrave Hall for a day filled with insightful discussions, networking opportunities, and expert speakers. This in-person event will bring together healthcare professionals, caregivers, and industry experts to share knowledge and best practices in the field of care. Don't miss out on this valuable opportunity to learn, connect, and grow in your career. See flyer 'SCA Conference' attached or scan QR code below.

BOOK NOW TO AVOID DISAPPOINTMENT.

EARLY BIRD OFFER – ONLY £80PP (from 1st September prices will increase to £99.00)



Free Advocacy Drop in Event

Update supplied by Suffolk County Council

To hear about how advocacy can empower people to have a voice and make a real difference to their lives, the Suffolk All Age Advocacy Service is holding a free drop-in event on **27th September** at Kesgrave Community Centre.

See Suffolk All Age Advocacy poster attached for further detail.

Digital Care Hub Training Opportunities

Update supplied by Digital Care Hub

Masterclass: Getting the most out of your Microsoft 365 package

13/08/24 2:00-3:30pm

In this session, care organisations and sector experts will share how they get the most out of their Microsoft 365 accounts. This includes looking at how to build bespoke tools for your service, Microsoft Copilot and an overview of the wider product offering. [Register for free.](#)

Rescheduled Masterclass: What are data standards?

15/08/24 2:00-3:30pm

Digital Social Care Record suppliers are being asked to meet 14 standards to remain on the Assured Solution List – what does this mean? This webinar will explain what data standards are, why they are being implemented now and what this will mean for care organisations and software suppliers. There will be time for attendees to ask questions of the national NHS Digitising Social Care team. [Register for free.](#)

Capacity Tracker - Planned System Downtime

Update from ADASS East of England

As part of our continuous improvement programme, we're making some performance enhancing changes to Capacity Tracker. To minimise disruption, these changes will take place over two weekends during which there will be periods when users cannot access the system. During the offline period, a user will be

presented with a maintenance page this will be removed when the system is reinstated, and users will be able to access the Capacity Tracker as usual.

The Capacity Tracker system will be unavailable between 10am - 6pm (BST) on the following dates:

Saturday 17th August 2024

Saturday 21st September 2024

In advance of these changes taking place, we would like to provide some recommendations to support you:

- Add the above date to your diary as a reminder of when the Capacity Tracker will be offline
- Refresh your vacancy information on Friday 16th August and Friday 20th September
- Download the reports you need the day before the changes take place (no later than 11:59pm on 16th August 2024 and 20th September)
- If you have any queries, contact our Support Centre who are available Mon - Fri (excluding Public Holidays) 8am - 5pm by phoning 0191 691 3729 or emailing nescu.capacitytracker@nhs.net