

Suffolk Care Market Update

29th August 2024

Issue 266

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Capacity Tracker - Planned System Downtime

Update from ADASS East of England

As part of our continuous improvement programme, we're making some performance enhancing changes to Capacity Tracker. To minimise disruption, these changes will take place over two weekends during which there will be periods when users cannot access the system. During the offline period, a user will be presented with a maintenance page this will be removed when the system is reinstated, and users will be able to access the Capacity Tracker as usual.

The Capacity Tracker system will be unavailable between 10am - 6pm (BST) on the following date:

Saturday 21st September 2024

In advance of these changes taking place, we would like to provide some recommendations to support you:

- Add the above date to your diary as a reminder of when the Capacity Tracker will be offline
- Refresh your vacancy information on **Friday 20th September**
- Download the reports you need the day before the changes take place (no later than 11:59pm on 20th September)
- If you have any queries, contact our Support Centre who are available Mon - Fri (excluding Public Holidays) 8am - 5pm by phoning 0191 691 3729 or emailing necsu.capacitytracker@nhs.net

Care Home use of 999 or HCP Line

Update from Suffolk County Council

We wanted to make you aware of a clinical support service available to all care homes to help your staff support people in your care. The service will be able to give clinical advice to enable your residents to stay in their home and continue to be well cared for by your staff. This will be better for your residents as we all know that keeping people in their own familiar environment, whenever possible, helps them stay safe and well for longer. Full details can be found in the attached leaflet – Healthcare Professional Calls to 111, please display this around your care home.

Please encourage your staff to use this support service and please let us know how helpful it is.

NorthEast Essex ICS EXPO2024

Update from SNEE NHS

Not long to go now until Suffolk and Northeast Essex ICS EXPO2024 – **Friday 13 September 2024**

EXPO has fast become THE major annual event for the Suffolk and Northeast Essex ICS bringing together a huge range of partners from across our local health and care system. **EXPO2024** will take place on **Friday 13 September 2024** at Colchester Rugby Club which is situated just off the A12 to the north of Colchester close to the park and ride. The theme this year is *'The Power of Kindness'*.

More than 1,000 local stakeholders have already registered to attend, and we are preparing to circulate the full programme to registered delegates in early September.

Register now and don't miss out on the opportunity to be part of this completely unique event in the local health and care calendar.

Our keynote speaker this year is **Sir Terry Waite KCMG CBE** who spent almost five years in captivity after being kidnapped by militant Islamists in Lebanon. During this time, he was kept in solitary confinement, forced to put a blindfold on when anybody came into the room, faced a mock execution and was beaten. He is now a humanitarian who continues to work supporting the families of others taken captive.

The **EXPO2024** exhibition is bigger than ever featuring more than 170 exhibitors spread across seven exhibition zones. There will also be a busy outside stage area featuring live performances and interviews throughout the day as well as outlets to purchase food and drinks. The day concludes with our glittering ICS 'Can Do' Health and Care Awards Ceremony where we will be awarding prizes to around 70 finalists across eight award categories.

Attendance at EXPO2024 is completely free-of-charge and absolutely everyone is welcome to attend. You can **book your place in advance** by simply hitting the **BIG RED BUTTON** on our event webpage [EXPO 2024 - Suffolk & North East Essex Integrated Care System \(sneeics.org.uk\)](https://www.sneeics.org.uk/expo-2024-suffolk-north-east-essex-integrated-care-system)

Bulletin for Training Available in Suffolk

Update from Suffolk County Council

A Combined Bulletin for Training flyer is attached- for training available across Suffolk to support the care sector, for September and October 2024. We hope this will be helpful to plan for your training needs and we will be making this available on a regular basis over the coming months.

Training Opportunities – Suffolk Care Association

Update from Suffolk Care Association

Upcoming training opportunities through Suffolk Care Association can be found on the flyer -Training List 2024. Also, check out our website [Suffolk Care Association](https://www.suffolksca.org.uk) for all training dates for 2025!

Please contact admin@scaservices.org.uk or **01449 490750** to book.

The Future of Ageing Conference - 1st-2nd October 2024

Update from FutureNHS Collaboration (in partnership with Nightingale Hammerson)

Care homes & hospices unite to explore the landscape of dementia & frailty at end of life.

Hear from leading experts such as **Dr Ros Taylor MBE, Caroline Nicholson, Dr Karen Harrison-Dening, Dr Zena Aldridge, Dr Ally Tomlins**, and more, as they unveil the future of dementia, frailty, and end-of-life care.

We need to highlight opportunities for health and social care professionals and organisations to recognise the importance of care homes in providing high-quality palliative and end-of-life care, especially for people with dementia and their carers.

At this conference, you'll be encouraged to think about the roles of care homes and hospices in caring for older adults, people with dementia, and those needing palliative care. Speakers will offer thought-provoking insights, and each day will end with a call to action.

- **Day 1 – Joining forces: Care homes and hospices unite**
- **Day 2 – Dementia: Influencing best practice**

Attend either in-person or online for either or both days (discount for two-day bookings). Further discounts for [Care Home Learning Partners](#).

For full programme and speakers, [visit our web page for more information](#).

If you have any questions or queries about the conference, please contact – education@stchristophers.org.uk

Digital Social Care Record funding

Update from Suffolk County Council

Following the article published in the newsletter on the 18th July. This is just a reminder that should you wish to apply for funding for a Digital Social Care Record, then applications need to be in by **30th September 2024**.

Please note, that if funding has already been applied for or you are in the process of applying, then all solutions need to be fully implemented and live by **31st March 2025**.

If you have any queries, please email dscr@suffolk.gov.uk or contact Gina Trimble, Provider Relationship Manager who will be happy to help.

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