

# Suffolk Care Market Update

24<sup>th</sup> October 2024

Issue 274

## Updates for this week

- RAG Risk Rating for Winter
- Aspiration Pneumonia Prevention Event
- Training for Brain Injuries - Suffolk

### RAG Risk Rating for Winter

Update from ACS

In preparation for Winter, we would like to remind providers that it is good practice to RAG rate customers on a regular basis. Adult Social Care undertake risk assessments for all people we work with using a RAG risk rating. This is used to inform urgent risk management in the event of Business Continuity situations. ASC use the RAG risk rating in the table below and it would be helpful if providers could use the same Risk Rating as it will make it easier to have discussions should this be needed in business continuity situations e.g. extreme weather events.

Any queries please contact your Contract Manager

<b>Red</b>  Living alone, previous or existing safeguarding concerns, complex needs, lack of capacity, no immediate family support and / or informal carer at immediate risk of breakdown (unable to continue caring role)	<b>Amber</b>  Some of the Red risks, but has additional support network and or has a higher level of independence. Informal carer reporting increasing stress / concerns about ongoing ability to sustain a caring role	<b>Green</b>  No identified specific risks. Able to function independently for a short while with no immediate risk to health or safety. Able to make informed decisions about own health and wellbeing/other support networks. No immediate risks or wellbeing concerns in relation to the informal carer's role
<ul style="list-style-type: none"> <li>• Explore all adult's network</li> <li>• Consider immediate provision</li> <li>• Daily updates (if appropriate)</li> <li>• Alerting other services &amp; professionals (with consent / BI decision)</li> <li>• Responses from other services</li> <li>• Reviewing protection measures</li> </ul> <p><b>When unable to put in a plan/ safety measure to meet need or mitigate risk this should be escalated to a senior member of staff for oversight immediately</b></p>	<ul style="list-style-type: none"> <li>• Support network being contacted to agree plan</li> <li>• Family carer able to seek support</li> <li>• Scheduled call for review</li> <li>• Alerting other services &amp; professionals (with consent / BI decision)</li> </ul> <p><b>When unable to put in a plan / safety measure this should be escalated to a senior member of staff for oversight</b></p>	<ul style="list-style-type: none"> <li>• The person accessing their own support networks</li> <li>• The adult/ support network making contact if the situation changes</li> <li>• Directing them to services they can access independently</li> </ul>

Note: Residential care, Nursing care and Very Sheltered Housing: Adults living in a place where there is support on-site to report on changing situations would be categorised as Green. An exception to this could be if the concern of risk is the setting/ support staff themselves, i.e., the lack of provision of equipment (that is the settings responsibility) is putting the adult at risk.

### **Aspiration Pneumonia Prevention Event**

*Update from Suffolk and North-East Essex ICB*

Please see the attached flyer for the Aspiration Pneumonia Prevention Event taking place on **Thursday 28<sup>th</sup> November 2024**.

To book onto the event please use the link in the flyer or the QR code. Any questions please contact [specialist.services@snee.nhs.uk](mailto:specialist.services@snee.nhs.uk)

### **Training for Brain Injuries – Suffolk**

*Update from Headway – Suffolk*

Headway Suffolk are currently offering training for working with people with head injuries. Learn about the challenges of working with someone with a brain injury and coping strategies.

For more details and to book please see the attached flyer – Brain Training Suffolk Headway.