

Suffolk Care Market Update

1st November 2024

Issue 275

Updates for this week

- RAG Risk Rating for Winter
- Winter Readiness Toolkit
- Key Safeguarding Employment Standards
- Aspiration Pneumonia Prevention Event
- Training Bulletin November 2024

RAG Risk Rating for Winter

Update from ASC

In preparation for Winter, we would like to remind providers that it is good practice to RAG rate customers on a regular basis. Adult Social Care undertake risk assessments for all people we work with using a RAG risk rating. This is used to inform urgent risk management in the event of Business Continuity situations. ASC use the RAG risk rating in the table below and it would be helpful if providers could use the same Risk Rating as it will make it easier to have discussions should this be needed in business continuity situations e.g. extreme weather events.

Any queries please contact your Contract Manager

| Red | Amber | Green |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Living alone, previous or existing safeguarding concerns, complex needs, lack of capacity, no immediate family support and / or informal carer at immediate risk of breakdown (unable to continue caring role)</p> | <p>Some of the Red risks, but has additional support network and or has a higher level of independence. Informal carer reporting increasing stress / concerns about ongoing ability to sustain a caring role</p> | <p>No identified specific risks. Able to function independently for a short while with no immediate risk to health or safety. Able to make informed decisions about own health and wellbeing/other support networks. No immediate risks or wellbeing concerns in relation to the informal carer's role</p> |
| <ul style="list-style-type: none"> • Explore all adult's network • Consider immediate provision • Daily updates (if appropriate) • Alerting other services & professionals (with consent / BI decision) • Responses from other services • Reviewing protection measures <p>When unable to put in a plan/ safety measure to meet need or mitigate risk this should be escalated to a senior member of staff for oversight immediately</p> | <ul style="list-style-type: none"> • Support network being contacted to agree plan • Family carer able to seek support • Scheduled call for review • Alerting other services & professionals (with consent / BI decision) <p>When unable to put in a plan / safety measure this should be escalated to a senior member of staff for oversight</p> | <ul style="list-style-type: none"> • The person accessing their own support networks • The adult/ support network making contact if the situation changes • Directing them to services they can access independently |

Note: Residential care, Nursing care and Very Sheltered Housing: Adults living in a place where there is support on-site to report on changing situations would be categorised as Green. An exception to this could be if the concern of risk is the setting/ support staff themselves, i.e., the lack of provision of equipment (that is the settings responsibility) is putting the adult at risk.

Winter Readiness Toolkit

Update from UKHSA

Please see attached **Winter Readiness Toolkit** which provides key messages on the outbreak of respiratory infections, including early detection, prompt notification, management of an outbreak and includes gastroenteritis.

A checklist to support busy Adult Social Care settings management, offering the opportunity for a quick review of processes and plans in place compared to national guidance.

Key Safeguarding Employment Standards

Information from Suffolk Safeguarding Partnership

The Suffolk Safeguarding Partnership has worked together to revise the Key Safeguarding Employment Standards which are now finalised and published on the SSPs website. [You can find the document here.](#)

Key revisions include:

- Widening the opening wording to show the standards also cover employees, not just those they are working with.
- Referencing the regulated NHS employment standards as a key piece of underpinning guidance for NHS employers, and its minimum standards.
- Adding a list of key documents that applicants must provide.
- Elaborating on the level of engagement of agency staff
- Adding in info about the DBS Update Service
- Adding in info about convictions outside of the UK, the limits of a UK based DBS check, and how to obtain criminal records for applicants who have lived in other countries prior to the UK
- Aligning language to the Care Act (removing reference to 'vulnerable' adults).

Aspiration Pneumonia Prevention Event

Update from Suffolk and North-East Essex ICB

Please see the attached flyer for the **Aspiration Pneumonia Prevention Event** taking place on **Thursday 28th November 2024**.

To book onto the event please use the link in the flyer or the QR code. Any questions please contact specialist.services@snee.nhs.uk

Training Bulletin November 2024

Update from ASC

Please see attached **Training Bulletin- Nov** for the training available across Suffolk to support the care sector for Nov-Dec. This will be available on a monthly basis to help plan for your training needs.