

Suffolk Care Market Update

7th November 2024

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Updates for This Week:

- Marketplace E-Brokerage
- Certificate in Effective Coaching and Mentoring
- Development of I-We Statements to Support the Social Care Workforce

Marketplace – E-Brokerage

Information provided by ASC

Reminder - From **25th November**, the ASC Placement and Brokerage Team will switch to using Marketplace e-brokerage for all Home Care package placements.

Please note, to use e-brokerage, Providers must have an account and a service listing on the Suffolk Marketplace Directory, and also be using Secure Sign On to access.

To continue receiving packages from the 25th November, please ensure you have adopted Secure Sign-On. It's really important as care packages will contain sensitive information that must be protected. Without Secure Sign-On, we will be unable to share packages with you.

If you haven't yet adopted Secure Sign-On, the easiest way to do this is to watch our [video](#) on our [website](#), and follow the steps in the video.

Thank you to all providers who have responded to our test package. Your cooperation is much appreciated. If you have any queries, please contact your Contract Manager or the ACS Contracts Helpdesk

Certificate in Effective Coaching and Mentoring

Information provided by Care Development East

We have just launched a new offer: ILM Level 5 Certificate in Effective Coaching & Mentoring qualification. This new offering has been curated off the back of feedback we received regarding coaching support, and we are very pleased to now offer this fantastic heavily subsidised opportunity.

The workshops for this qualification commence in January 2025. We anticipate this qualification being very popular, enquire now at info@caredevelopmenteast.co.uk and see the attached flyer ILM Level 5 Certificate in Effective Coaching and Mentoring for full details.

Development of I-We Statements to Support the Social Care Workforce

Information provided by ASC

Partners in Care and Health and Curators of Change are working together to coproduce I-We statements and are developing practical support that enables the social care workforce to achieve the best outcomes for people with care and support needs.

They are coproducing workforce I-We statements and would like to connect with people who work face to face in social care, commissioners and provider organisations to help progress this.

Below is some outline information about the workshops, please see attached flyer Workforce I-We Statements for booking information.

12th November Workshop

For those leading, managing, commissioning and providing social care

13th November Workshop

For direct workers such as Social Workers, Occupational Therapists, support workers, personal assistants and care workers of all levels.

5th December Workshop

Opportunity to share the learning from the workshops about the workforce I-We Statements that have been developed.