

Suffolk Care Market Update

03rd April 2025

Issue 293

Updates for this week

- Marketplace Downtime Friday 4th April
- Bulletin 24– International Recruitment East
- External Reablement
- Infection prevention and Control training course
- International Recruitment East Resources
- Capacity Tracker – Mandatory Reporting

Marketplace Downtime Friday 4th April

Update provided by ASC

Due to maintenance work within our system, Marketplace will be unavailable on **Friday 4th April** between **8am – 12:30 noon**. Placement & Brokerage will therefore be reverting to the previous process during this time.

This will mean:

- Emails will be sent to providers containing information for outstanding care needs,
- If providers can meet the care needs, bids should be placed via the link on the email,
- Successful emails will be sent along with the adult's care plan and contact details for the allocated worker so a handover can be completed,
- Unsuccessful emails will be sent within an hour of the bid closing.

We apologise for any inconvenience and appreciate your co-operation during this time.

Should you have any queries, please contact the Placement & Brokerage Team - 01473 260686 or Placement.Team@suffolk.gov.uk

Bulletin 24 – International Recruitment East

Update provided by International Recruitment East

Please see attached Bulletin 24, from International Recruitment East, it is an update on what is happening in the region including information on the free resources available.

This month the promotion focuses on driving awareness, eliminating racism at work plus the free provider helpline.

Training & Development Opportunities

Please visit our website for all upcoming training and development opportunities for Suffolk Care Providers: [Suffolk Providers Handbook - Suffolk County Council](#)

External Reablement

Update provided by ASC

Adult Social Care (ASC) recently carried out a procurement exercise only available to providers on the Locality Home Care Framework for "External Reablement". This additional service is designed to add capacity to the Home First reablement offer.

Home First will work in partnership with the External Reablement providers to ensure as many service users as possible have a chance to regain their independence.

The procurement has now been completed and all providers who submitted a bid have been informed of the outcomes. External Reablement will go live from **Monday 28th April 2025**.

The Locality Home Care framework process for bidding, accepting and starting long term home care packages remains unchanged.

Any questions, please contact your allocated contract manager.

Infection prevention and Control training course

Update provided by SNEE ICB

Please find attached Dom Care Training Flyer. This is for Infection prevention and Control training course for staff working in home care settings delivered virtually by the Infection prevention and Control Team from SNEE ICB.

International Recruitment East Resources

Update provided by Internation Recruitment East

Please find attached an International Recruitment East Resources document, which is intended to help care providers and international recruits gain access to the very comprehensive resources available.

Capacity Tracker – Mandatory Reporting

Update from ASC

This is a monthly reminder to providers to ensure data has been uploaded into the National Capacity Tracker by the 14th of the month, with data which was accurate on or after the 8th of the month.

Thank you for your continued support.

For help or advice please see the links below:

Please contact Capacitytracker-guidance@dhsc.gov.uk if you need non-technical assistance on how to answer the questions in Capacity Tracker.

Please contact necsu.capacitytracker@nhs.net for further information and technical support.

Guidance for Capacity Tracker is at: <https://capacitytracker.com/resources/category/61/whats-new>

Formal notice of mandating reporting: [Formal notice of a mandate for all ASC providers - GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/consultations/formal-notice-of-a-mandate-for-all-asc-providers)